

# **The Church Center App for Sussex CRC**

### Index

#### Using the App: Page 3-5

Notes and Tips: Page 3

Logging In & Out (App): Page 4

Logging In & Out (Desktop): Page 5

#### About the Directory: Pages 6-14

Accessing: Page 6

Mobile App: Page 7

Profile - Mobile App: Page 8

Profile - Desktop: Page 9

More Info on Setting Up Your Listing: Pages 10-12

Contacting Others In-App: Page 13

Settings: Page 14

Check In: Page 15

Online Giving: Pages 16-18

Mobile App: Page 16

Desktop: Page 17

Adding A Payment Method: Page 18

Notifications: Page 19

Events Calendar: Page 20

Me Page: Page 21

Volunteer Scheduling: Pages 22-23



## Welcome to Sussex Christian Reformed Church!

Love God, Love Others

Our Mission is: Growing disciples who transform lives for Christ.

Our Vision is: Cultivating grace-filled authentic relationships so that together we can be more like Him.





## Using the App

When you first download the app, it may ask you which church you are looking for. You may need to enter by name, Sussex Christian Reformed Church, or location.

You can also access the Church Center homepage on a desktop (computer or laptop) by going to sussexcrc.churchcenter.com.

## Notes & Tips

### Please Only Log In as Yourself.

Trying to log in as someone else in your household, such as a spouse or child, will generally create a duplicate person in the database.

### If You Have Questions, Contact the Office.

Feel free to shoot the office an email or call if you have any questions about Church Center!

#### Home



## Welcome to Sussex Christian Reformed Church!

Love God, Love Others

Our Mission is: Growing disciples who transform lives for Christ.

Our Vision is: Cultivating grace-filled authentic relationships so that together we can be more like Him.





## Logging In & Out (App)

\*Note: Your login information is dependent on the email address and mobile number we have in your directory listing. If your email address or phone number has changed, please let the office know.

If you're logging in on the Church Center App:

- If you haven't already, download the Church Center App. If this is your first time using it, click on Get Started.
- 2. You can find our church by letting the app use your location to find churches near you or by typing in our church's zip code (07461).
- 3. Click on Sussex Christian Reformed Church
- 4. It will ask you to log in by using your mobile phone number or email address.

Logging Out: To Log Out,

- A. Go to the Me Page and click on your profile under "My Organizations"
- B. Click on "Log Out"







#### Me Home Give Check-In More∽ Log in

### Logging In (Desktop)

\*Note: Your login information is dependent on the email address and mobile number we have in your directory listing. If your email address or phone number has changed, please let the office know.

If you're logging in on a computer:

- 1. Our church's Church Center pages can be viewed at sussexcrc.churchcenter.com.
- 2. It will ask you to log in by typing in your mobile phone number or email address.
- 3. After you type in your number or email, it will send a code to verify your information.
- After the code is typed in, you should be in your account.

#### Logging Out:

- A. Go to your profile by clicking on the button with your initials
- B. Click on Logout

To get started, enter your mobile number. We'll send you a code you can use to log in or create an account.

		888-555-1212				
	By con	tinuing, you agree to Planning Service and Privacy Po	Center's Terms licy.	of		
		Next				
		Use email address in	stead			
Ð		Me	Home G	iive Check	-In More∨	A. RK
	RK Hello, Rachael! My profile & settings				B. Logour	t
N	ly schedule				Actions 🗸	)
	Upcoming events you bookma	ark, along with your servi	ng schedule	will appear h	ere	
						_

### **About the Directory**

The Directory in the Church Center App is available only to those who have been invited via email.

If you have been invited to the Church Center Directory, you should have received an email that looks like the picture to the right.

The email will go to whatever email address we have on record for you. If you're not sure which email we have for you, feel free to contact the office to check.

You can download the app through the Google Play Store for Android devices or the Apple Store for iPhone devices.

# Hello Sample,

You're invited to the Sussex Christian Reformed Church directory! You are able to see other members of the directory and share your own household information so it's easy for your community to get in touch.



Get started by choosing which details you want to share with other members of the Sussex Christian Reformed Church directory.

Join Directory





### **Directory Profile: Mobile App**

In your directory profile, you can pick and choose what information is visible to others within the app. Your profile is not automatically listed in the directory. You have to approve your information for it to be listed. Anything with a green check mark by it is what is visible to others.

Information that is available to share can include phone numbers, email addresses, and home addresses.

To change or update your information:

- 1. Go to Account
- 2. Under "My Household," click on yourself
- 3. From there, you can change or edit the information.

You can also update your information by contacting the office.

## × My Directory Profile

**Update** 

## My information

Select the information you want to share with other members of the directory.



If any of your information is incorrect, you'll want to edit your profile before selecting what to share.

### **Directory Profile: Desktop Version**

You can also view and edit your profile on a desktop computer.

To edit your info on a desktop:

- 1. Click on your initials at the top right corner of the screen.
- 2. Under the drop down menu, click on Profile.
- 3. Click on Edit to change or update your contact information.

In the Profile section, clicking on My Directory Settings will take you to a screen where you can pick what information is visible to others in the app.

The Next few pages give a more in-depth explanation on how to list and update your profile:



Log into your Church Center site using their existing profile (using the email address the invite was sent to)

Go to the Directory page

Click the "Share it now" link

You haven't shared your information yet. Share it n	ow.			
Q Search	View people	~	By first name	~

Check the box next to each person in their Household they'd like to be included in the Directory

## My Information

Configure your profile by selecting the information you would like to be visible to others in the directory.

- (	Beth McLennan
	include profile photo
/	555-555-5555
	beth@cvchurch.co
	123 Main St Carlsbad, CA 92009

Check the box next to each point of information they'd like to be shared for each individual



Add a Household Photo (optional)

### My Household

Choose a photo for your household and select the information you want to be visible for your household members in the directory.



#### Click "Join Directory"

123 Main S Carlsbad, 0	t CA 92009	
	Join directory	
	Ask me later	

If at any point, they'd like to edit what information is shared, they can get back to that same screen by clicking the "Edit shared information" link at the top of the Directory:

٠	Your profile is listed.	Edit shared details
	Q Search	View people v By first name v
	A	

### **Contacting Others In-App**

One way to get in touch with fellow Sussex CRC members is by Contacting them through the Church Center app.

To contact someone, go into the Directory section of the app and find the person you are looking to contact. Click on their profile and then click the "Contact" button.

A box should open where you can write your message. When you are done, hit "Send" in the upper right corner. The Contact message will go to their email address.

#### **Allowing/Disallowing Contact**

You can allow or remove the option to be contacted by going into "My Directory Profile" in settings and checking or unchecking the "Allow others to contact me" button.



## Settings: Mobile App

You can access your settings my clicking on the Person Icon on the top of the screen.

Once inside, here's what you can see or do:

- My Schedule: if you are on the Worship Team or Sound Booth rotations, you can see your schedule here.
- 2. **My Giving:** Your online giving records can be found here.
- 3. **My Directory Settings:** You can edit what information shows in the directory here.
- My Groups: Where you can sign up and access Group info (for Groups using this feature).
- 5. **My Household:** Click on the individuals listed here to view or edit their information.

### Edit Profile:

Once you've clicked on a person in your household, you can view or edit information such as Phone Number, Email, Address, Age, Grade, and Medical Notes.



Locked fields can only be edited by a church administrator. Contact us for help.



Groups

Check-In Directory

## Child Check-In

Sussex CRC uses Church Center's Check-In feature for Nursery and Sunday School. You can check in our children yourself at the self checkin kiosk in the Fellowship Hall.

Here's how it works:

1. Type in your Phone Number.

K•3

Give

- 2. Click on "Search"
- 3. Click on who's being checked in
- 4. Make sure the Age Group & Check In By fields are correct
- 5. To edit Age Group, click on the pencil icon to the right
- 6. To edit "Check-In By," click on the button at the lower left corner & select your name
- 7. Click Check In
- 8. Get your sticker(s) from the Check-In Volunteer

Note: Self check-in is for those already in our database. If it is your first time or if your information has recently changed, please go to the manned desk.



1. 5	555-555	5-5555
1	2	3
4	5	6
7	8	9
С	0	<
2.	Search	





Give



-

Give

### **Online Giving: App Version**

()

Groups

You can set up online giving through the Church Center App. To set up donations, click on the Give button on the bottom of the screen.

First, enter the amount you would like to give.

This will take you to Donation Setup, where you can pick which fund it will go to, the Frequency (one-time or recurring), add bank accounts or cards, and if you would like to cover any transaction fees (optional).

You can see you Giving information under your account by clicking on the person symbol and then clicking "My Giving." You can also add bank accounts/cards and view donation history and statements there as well.



### **Online Giving: Desktop Version**

You can also set up online giving through a desktop (computer or laptop).

One of the main differences between giving on your phone vs desktop is that all the options appear on one screen vs having multiple steps on your phone.

You can access this page at

sussexcrc.churchcenter.com/giving

#### Steps:

1. Enter how much you would like to give.

2. Select which fund you would like to give to.

3. You can choose + Add donation if you would like to give to more than one fund at once.

4. Set Frequency (one-time or recurring).

5. Add/select a bank account or card to give from.





Give



Check-In

-

Directory

#### Online Giving: Adding a Payment Method

You can add a bank account or debit/credit card a few different ways. You can:

- Instant Verification: Connect a bank account by logging into your online banking account through the app.
- 2. **Manual Verification:** Manually enter the information associated with your bank account
- 3. Enter information for a Debit or Credit card

**For Manual Verifications:** You may need to verify your bank account after a manual entry. Church Center will send you an email with instructions on how to do this.

This process typically involves small transactions going to and from your bank account and then you verifying what the amounts were. If you do not use online banking or only receive paper statements in the mail, it may be easier for you to add a debit/credit card.

Add	Donk	Assount
Auu	Dank	ACCOUNT



We need to verify your account information.

Select a verification method to continue.

Instant Verification Sign in to your bank to verify your account instantly. Manual Verification

Verify using your routing and account **2.** numbers. Can take up to 3 business days.



We'll make two deposits of less than \$1 to your bank account in the next few days. Once you see the transactions, come back and enter the amounts to complete your account verification.

The deposits will be recovered shortly after in a single withdrawal.	
Account Holder	
Account Type	
	$\sim$
Routing Number	

Account Number



## **Notifications**

On occasion, church may need to send out push notifications through the app.

To view a notification, click on the Bell Icon on the homepage. This will take you to any recent notifications.

You can click on the notification to view the announcement.

Desktop: Push notifications do not appear to come through on the desktop version, but any important notices will be sent via email as well.

#### Home



#### Welcome to Sussex Christian **Reformed Church!**

transform lives for Christ.

Our Vision is: Cultivating grace-filled authentic relationships so that together we can be more like Him.



Notifications

	2	$\bigcirc$		
Home	Give	Check-In	Calendar	Directory

## **Events Calendar**

You can view and bookmark events from the Calendar section of the Church Center App.

To view events, click on the Calendar button on the bottom of the screen.

If you click on an event, it will show more details and show a map with the location.

If you click on Add Bookmark, it will save the event to your Schedule in Church Center.

You can **view your Schedule** and bookmarked events by going into your settings (click on the person Icon) and click on My Schedule. You can also remove bookmarked events by going into My Schedule, clicking on the event, and clicking Remove.

You can also do this on the Me page.

April 2022	<b>4 4</b>
<b>Thursday, April 21</b> GriefShare Every Thursday	7-9pm
Saturday, April 23 Cadets Pinewood Derby	7-8pm
Sunday, April 24	
Morning Worship Service Sussex Christian Reformed Church Every Sunday	9:30-11am
Evening Worship Service Sussex Christian Reformed Church Every Sunday	7-8pm
Monday, April 25	
Men's Pickup Basketball Sussex Christian School Gym	7-8pm
Home Give Check-In	Calendar Directory
MY STUFF	
My Schedule	>
Mv Givina	>

My Giving

My Directory settings

## Morning Worship Service Sunday, April 24, 9:30-11am Repeats Every Sunday Add bookmark 🗸 Oirections LOCATION (284) Sussex ACME Markets Google

Sussex Christian Reformed Church 49 Unionville Ave, PO Box 745 Sussex, New Jersey 07461

Schedule (All) ~ Actions **SUNDAY, APRIL 24** 9:30-11am Morning Worship Service

Bookmarked

>



## The Me Page

000

More

When you open the Church Center App, it may take you to the Me page.

The Me page shows:

- 1. A link to view your profile
- 2. **My schedule**: If you bookmarked any calendar dates, they will show up here. If you are on any of the volunteer schedules, your volunteer and blockout dates should show up here as well.
- 3. **My giving**: You can go here to view your online giving history and recurring donations
- 4. **My organizations**: This shows any churches you are linked to through Church Center.



![](_page_21_Picture_0.jpeg)

## Volunteering Schedule

Volunteer schedules are managed through Church Center's database program, Planning Center Services. If you are on any of the volunteer lists, such as Ushers, Refreshments, or Nursery, you can manage your Volunteer Schedule through the Church Center app.

When a schedule is created, you will receive an email and/or a Church Center app notification with a request for that date. You can choose to Accept or Decline the date. If you decline, you can write why you're declining or just leave that section blank.

\*Note: You can only Accept or Decline requests for yourself. You cannot accept or decline on behalf of someone else, like another member of your household. February 12, 2023 Request

#### 01/26/2023

#### Hi Rachael,

You have been placed on the schedule for the following dates. To respond or simply view this schedule, click the appropriate button below.

Thanks,

Rachael Klein Sussex Christian Reformed Church

#### February 12, 2023

Sunday Morning View plan

![](_page_21_Picture_13.jpeg)

You are receiving this communication because you're signed up with Sussex Christian Reformed Church's Planning Center account.

![](_page_22_Picture_0.jpeg)

## **Volunteer Scheduling**

Volunteers can view and manage their schedules through the Church Center app under the Me tab.

- 1. Under My Schedule, you can sign up for any open dates for a volunteer position.
- 2. You can also view any dates you confirmed.

#### If you need to cancel a date you confirmed:

2. Click on the date you confirmed but need to change

3. When in Plan Detail, click on the three dots in the upper right corner

4. Click Decline... You can provide a reason for declining or just leave it blank.

**Block Out Dates**: If there are dates when you cannot serve, you can block them out.

- A. Under the Me tab, click on Actions
- B. Click on Add blockout.
- C. Click on the dates you would like to block.

	<b></b>
RK Hello, Racha My profile & settings	el! >
My schedule	Actions
January 29 − February 26 Sunday Morning ✓ Signups available	New
1.	Sign up
SUNDAY, FEBRUARY 12 9:30–10:30am Sunday Morning	
Service ✔ Check-In (Children's Ministry)	
View all <b>2.</b>	
← Signup Sheet	
Sunday Morning <u>1</u> .	
Sunday Morning 1.	
Sunday Morning 1. JANUARY 29, 2023 Check-In Children's Ministry	View times
Sunday Morning 1. JANUARY 29, 2023 Check-In Children's Ministry FEBRUARY 5, 2023	View times
Sunday Morning 1. JANUARY 29, 2023 Check-In Children's Ministry FEBRUARY 5, 2023 Check-In Children's Ministry	View times
Sunday Morning 1. JANUARY 29, 2023 Check-In Children's Ministry FEBRUARY 5, 2023 Check-In Children's Ministry	View times
Sunday Morning 1. JANUARY 29, 2023 Check-In Children's Ministry FEBRUARY 5, 2023 Check-In Children's Ministry FEBRUARY 26, 2023 Check-In Children's Ministry	View times View times

## **Plan Detail** 3.... Feb 12 Sunday Morning MY POSITIONS Check-In (Children's Ministry) This position is confirmed. MY TIMES February 12 9:30-10:30am Service Decline...4 Cancel My schedule A. Actions Upcoming events you bookmark, along with your serving schedule will appear here Explore upcoming events **Activity & involvement** My giving My organizations + Add Sussex Christian Reformed Church

![](_page_22_Picture_15.jpeg)

Email team leader

Cancel